RICOH



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1 Preface

This guide provides the details on how to use the workflow Advanced Scan to Folder

About This Guide

This guide is divided into following primary sections:

1. Introduction

This section lays the foundation for understanding the workflow specification

2. Cloud Service Connection

This section describes how to service connection with external cloud Services like Box, Dropbox, Google Drive, OneDrive for Business, SharePoint Online, RICOH Content Manager

3. Configuring Metadata Labels, Dictionary and Default Values

This section contains step-by-step instructions on how to configure settings related to Advanced Scan to Folder application in User Site

4. Operation of Advanced Scan to Folder Application

This section contains step-by-step instructions on how to operate Advanced Scan to folder application on MFP Operation panel

5. Limitations

Product Limitations

6. Appendix

This section contains additional reference materials

Note: The operation panel screen shot images and User Site images provided in this document are for illustrative purposes only. These images may not reflect the exact image you experience on your multi-functional printer (MFP device).

2 Introduction

What is Advanced Scan to Folder workflow?

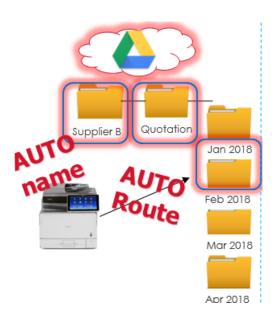
Advanced Scan to Folder is a workflow application developed on Ricoh Smart Integration Platform.

This workflow enables users to easily Scan and organize storage of documents on Cloud services, based on Metadata and Date selection on MFP Operation panel. Users can program Metadata based on their business needs and also program Metadata items in a dictionary, so that they can easily select the items, instead of typing on the operation panel. Application automatically creates folders by default based on Metadata. However, user can turn off folder creation for each Metadata. File is named based on File Name formula configured by default; however, user can enter the filename of their choice.

Meta Data Input Document type **Supplier Name** Date (yy/mm/dd) Ouotation Company A 18 / 01 Purchase Order Company B Packing Slip Company C Bill of Lading Company D Invoice Company E Sales Order Company F Company G Work Order Other Attribute SCAN

Sample Metadata input

Auto Name and Auto Route



Workflow Specification

| Date | Required |
|--------------|---|
| | Format MM/DD/YYYY |
| Folder | Root folder selection |
| Metadata | Up to 5 Metadata field input are |
| | supported |
| | Metadata 1-5 are optional |
| OCR | Off, PDF, PDFA, WORD, EXCEL |
| | Default: Off |
| OCR Language | English, French, Spanish, Portuguese |
| | Brazilian |
| | |
| File Name | Optional (If entered, this value is used as filename) |
| | If filename is left blank, filename is created using the formula programed in User Site (Refer to section 'Configuring default Values') |
| | Default Formula: |
| | _[Metadata1] & "-" & MONTH(NOW()) & DAY(NOW()) & YEAR(NOW()) & "-" & HOUR(NOW()) & MINUTE(NOW()) & SECOND(NOW()) |
| | Note: If you do not plan to use 'Metadata1 Field, change the default formula as required. |
| | Example: |
| | {Metadata1}-142019-173412.pdf |

| | version 1.9 |
|---------------------|--|
| | Where {Metadata1} is the value entered |
| | in workflow UI |
| Folder Structure | Root Folder Metadata1 Metadata2 Metadata3 Metadata4 Metadata5 Month YYYY |
| | Note: Metadata1 – 5 are optional, if user chooses not to enter these values, sub folders will not be created. |
| | Note:1. Creation of 'Month YYYY' can be disabled in User Site.2. Creation of Folders based on Metadata can be disabled in User Site. |
| Time Stamp | |
| Time Stamp | OFF, ON |
| Vertical Position | Top, Middle, Bottom |
| Horizontal Position | Left, Center, Right |
| Stamp Target Pages | All Pages, Specified Pages, First Page, Last Page, Even Pages, Odd Pages |
| Target Page Number | Specify page numbers, when 'Specified Pages' selected is Stamp Target Pages |
| | |
| Remove Blank Page | OFF, ON Default: OFF |

- A. Metadata labels can be configured
- B. Metadata items can be programmed as a dictionary
- C. Creation of Date Folder can be disabled
- D. Creation of Folders based on Metadata can be disabled. In this case, user can use the Metadata in File Name Formula, to create filenames based on Metadatas.
- E. Default values can be configured for Scan settings, OCR, Date format and Metadata
- F. Unused Metadata Fields can be hidden from the Operation Panel User Interface
- G. OCR Selection field and File Name entry field can be hidden from the Operation Panel User Interface.
- H. Time Stamp (Several Settings ae available, some are on Operation panel and some are on User Site)
- I. Remove Blank Page: OFF & ON are available

3 Cloud Service Connection

What is Cloud Service Connection?

Before using Advanced Scan to Folder workflow, user need to establish connection (authentication) with Cloud service of choice. As of now following Cloud Services are supported.

- 1. Box
- 2. Dropbox
- 3. Google
- 4. OneDrive for Business [Office 365]
- 5. SharePoint online
- 6. RICOH Content Manager

For each Cloud Service there is a separate Advanced Scan to Folder application available On MFP Operation Panel.

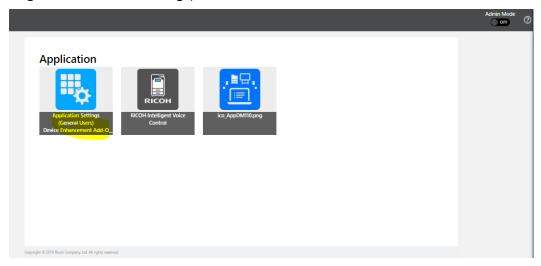
Refer to Smart Integration Cloud Service Connection User Guide for step by step instructions.

4 Configuring Metadata Dictionary, Labels and default Values

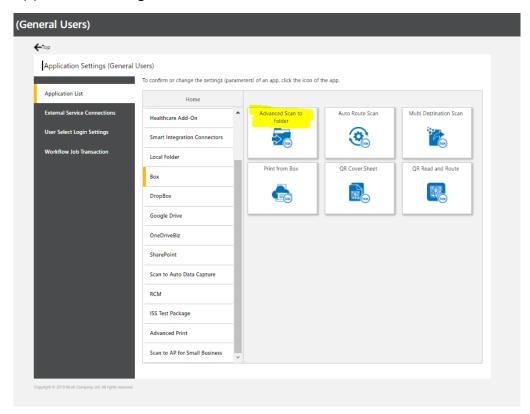
Smart Integration User Configuration Site URL

https://na.accounts.ricoh.com/portal/login.html

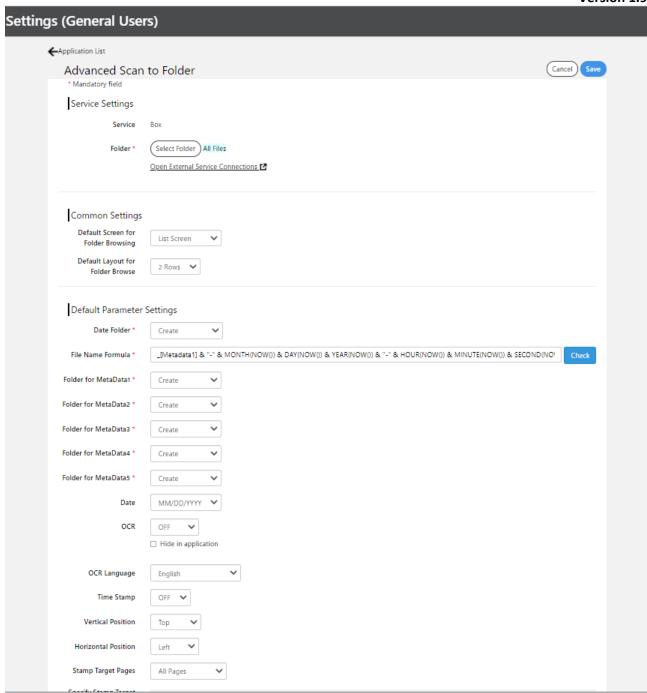
Login to above site using your credentials.



Click on 'Application settings'

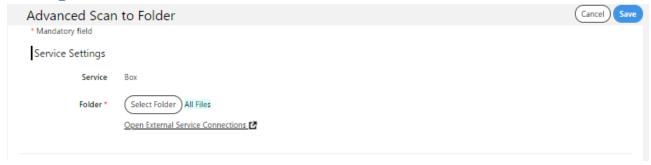


Click on 'Advanced Scan to Folder'. This will display a page where all necessary parameters can be configured.

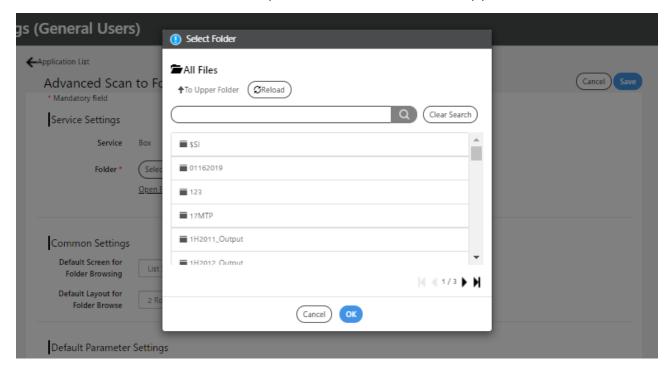


Above settings are available to configure.

Selecting Default Root folder

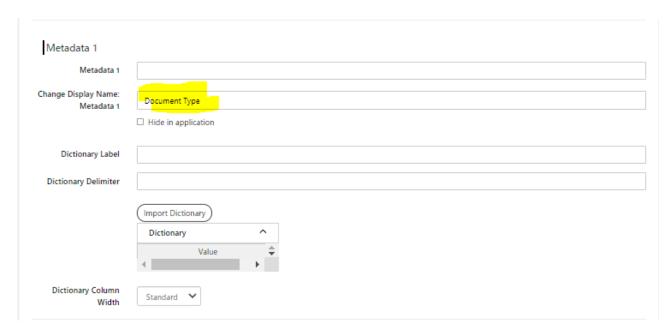


Click on 'Select Folder' to select required default folder for this application.



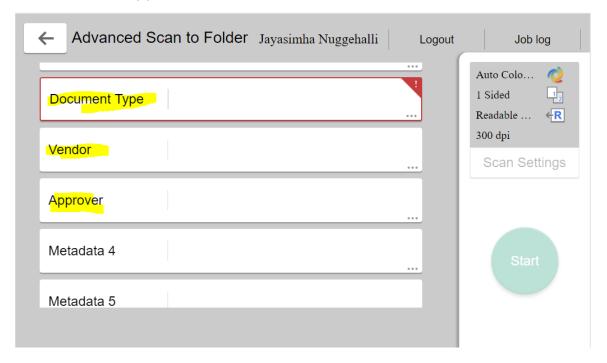
Select required folder and click 'OK'

Setting up Metadata

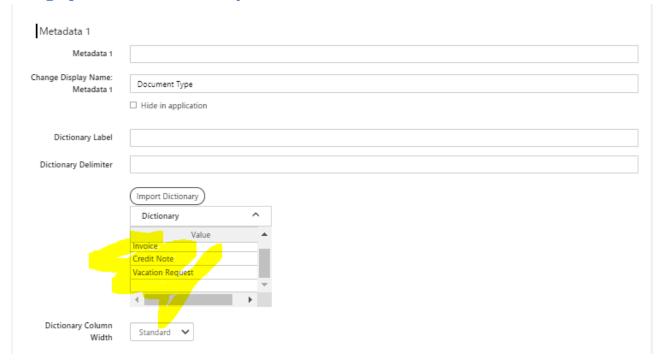


For each Metadata, Labels can be changed as required for your business needs. Also default value can be setup, along with Dictionary keywords which can be used as Metadata

When Labels are configured, this gets reflected on MFP Operation panel in 'Advanced Scan to Folder' application

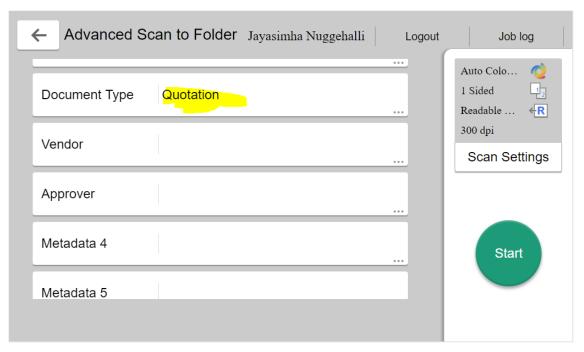


Setting up Metadata Dictionary

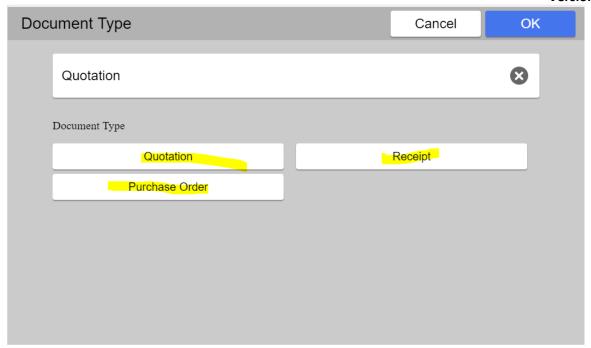


Enter required Values in the Dictionary, also default value if necessary

When Metadata dictionary is configured, this gets reflected on MFP Operation panel in 'Advanced Scan to Folder' application

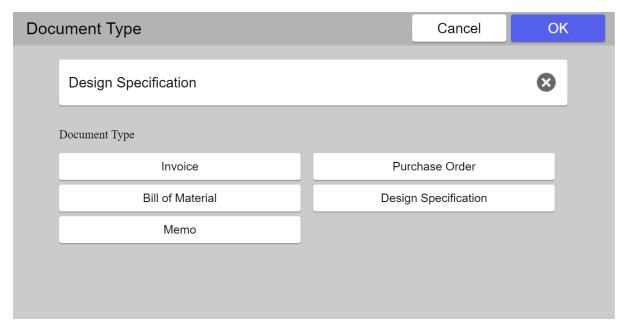


Clicking on Document Type field displays Metadata selection screen



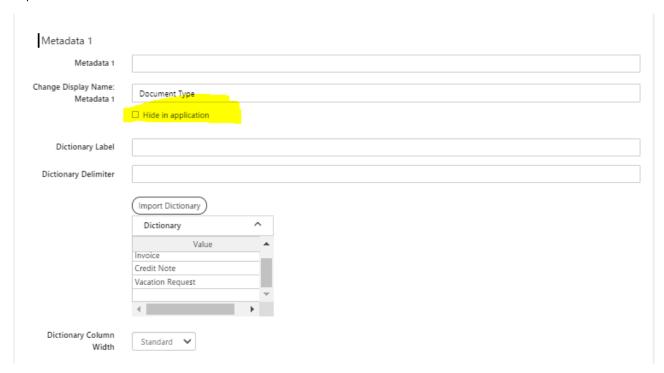
Clicking on item in dictionary, that value gets populated in the edit box

Note: Clear the field by pressing on X, before selecting a new value

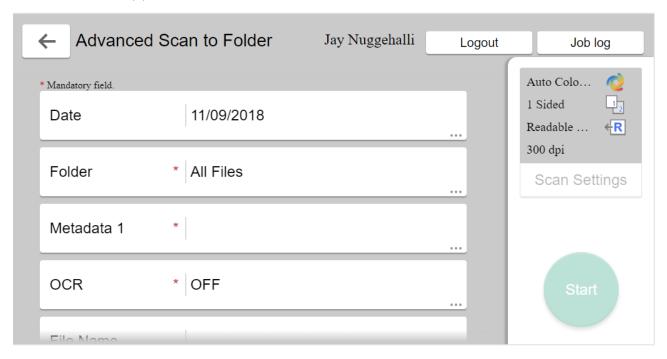


Hiding Metadata in Operation Panel User Interface

Metadata 1-5 are optional fields. If these fields are not used, they can be hidden from Operation Panel User Interface

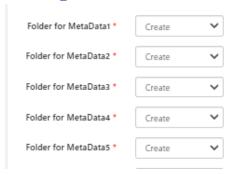


Check 'Hide in application' to hide this field.



In this example Metadata 2 – Metadata 5 are hidden.

Disabling Creation of Folders for Metadata



If users want to use Metadata values only in File Name formula, folder creation can be turned off. Set the value to 'Do Not Create' to turn off folder creation. Each Metadata folder creation can be separately configured.

Disabling Creation of Date Folder



Selecting 'Do Not Create' in above list box will disable creating the 'YYYY Month' folder in the folder structure in the Cloud Service.

OCR & OCR Language

Default value for OCR and OCR Language can be configured.

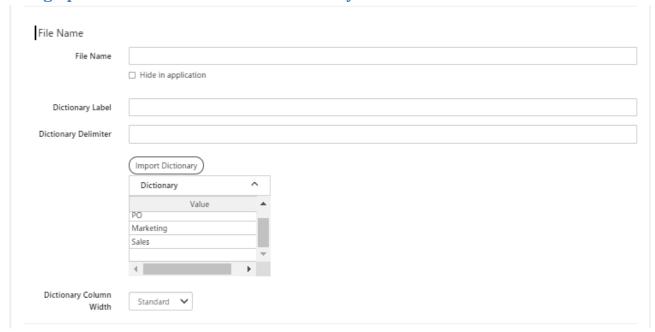


Date Format Selection

Default value for date format can be configured.



Setting up Default File Name & File Name Key Words



Enter Required Filename Default Value and also can setup dictionary of Keywords which can be used in the filename. A delimiter/separator can also be configured, if multiple keywords are used for naming the file. Check 'Hide in application' to hide the field in Operation Panel.

Setting up File Name Formula

Note: If you want to create Filename based on Formula, do not enter 'File Name' above also leave 'File Name' field blank on Operation panel. User entered File Name has higher priority than the File Name generated using Formula.



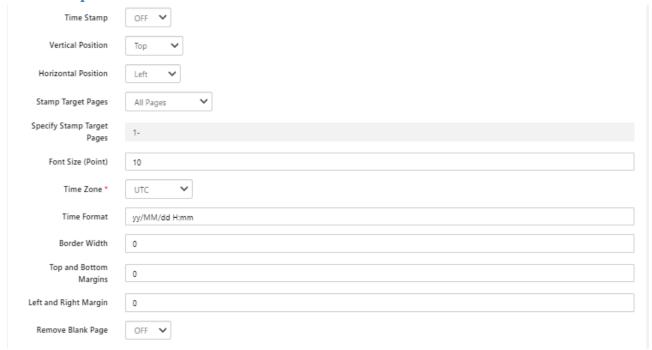
Default Formula:

_[Metadata1] & "-" & MONTH(NOW()) & DAY(NOW()) & YEAR(NOW()) & "-" & HOUR(NOW()) & MINUTE(NOW()) & SECOND(NOW())

Note: Refer to Appendix for Functions related to formula,

Note: Click on 'Check' button to validate the syntax of File Name Formula

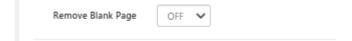
Time Stamp



Refer to appendix for details related to Time Stamp Settings

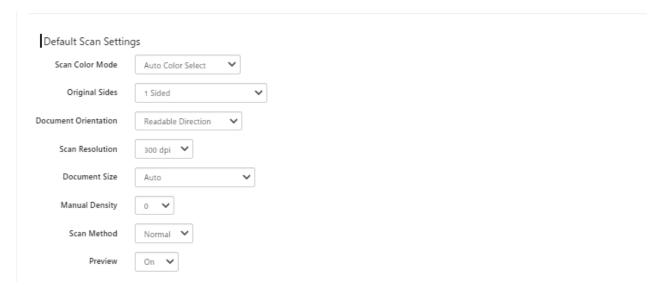
Remove Blank Page

Default value for Remove Blank Page can be configured.



Scan Settings

Default Scan settings can be configured here



5 Operation of Advanced Scan to Folder Workflow Application

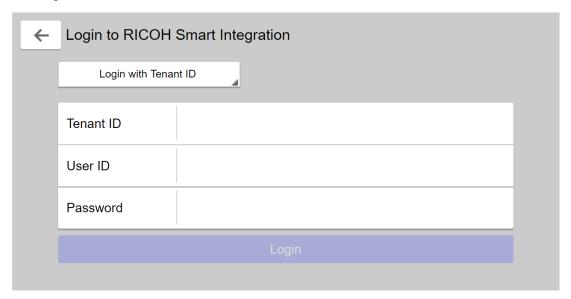
Smart Integration MFP BrowserNX URL

https://www.na.smart-integration.ricoh.com/si-apps/pub/index.html

Ricoh Smart Integration Initial Login

Above URL is available as Bookmark ICON on MFP. Very first time, administrator need to login to the site either using Tenant ID, User ID and Password or Email address and password.

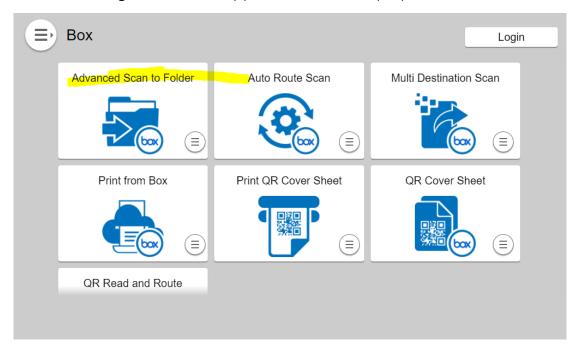
Option 1: Login with Tenant ID



Option 2: Login with Email Address



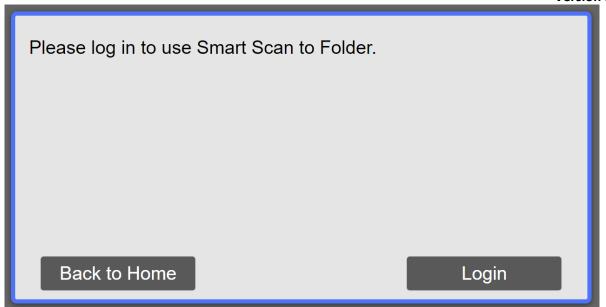
After administrator login subscribed application will be displayed



Above screen shows workflow application related to Box Cloud service.

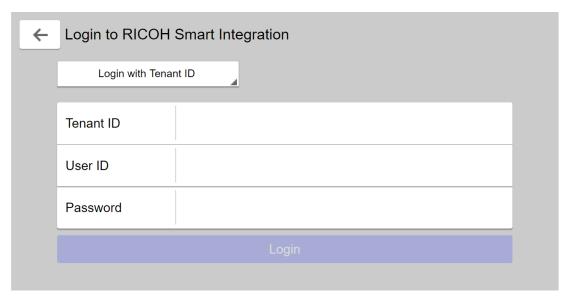
Select 'Advanced Scan to folder' application

End User is requested to Login. Press 'Login' Button to Login.



User need to login to the site either using Tenant ID, User ID and Password or Email address and password.

Option 1: Login with Tenant ID



Option 2: Login with Email Address



After successful user login 'Advanced Scan folder' Application Screen is displayed

Following Settings are available:

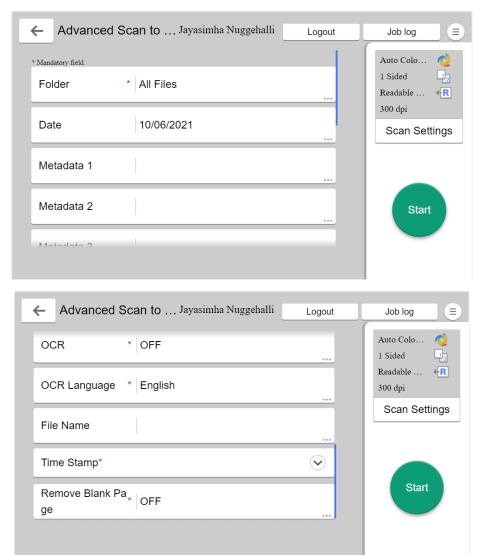
- A. Date
- B. Folder

Note: Nested folders based on Metadata 1 – Metadata 5 are created under the folder selected by user. User can also change default root folder in the User Site

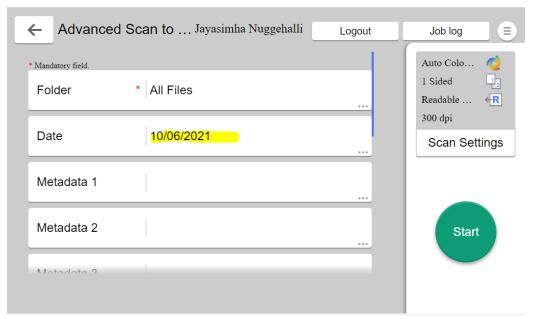
C. Metadata 1 – Metadata 5 (Metadata 1-5 are optional)

Note: Labels 'Metadata 1 – Metadata 5' can be changed in User Site depending on Customer's document management requirements

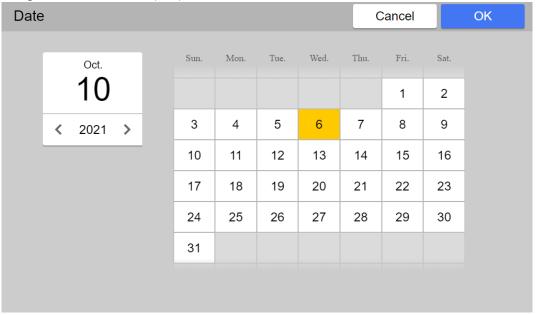
- D. OCR [Off, PDF, PDFA, WORD, EXCEL]
- E. OCR Language [English, French, Spanish, Brazilian Portuguese]
- F. Time Stamp
- G. Remove Blank Page



Date



Touching on Date field displays 'Calendar' selection screen

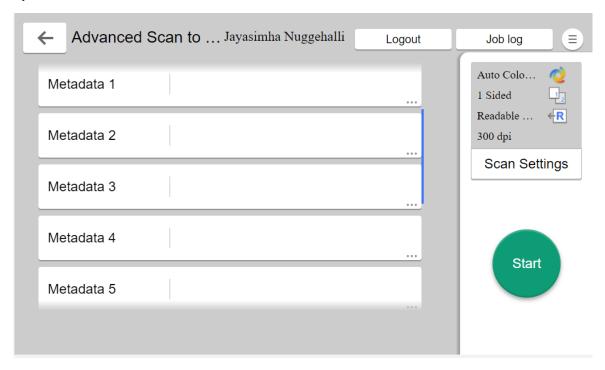


Note: Swipe up and down select a different month, Year can be changed using left, Right Arrow or user can input year.

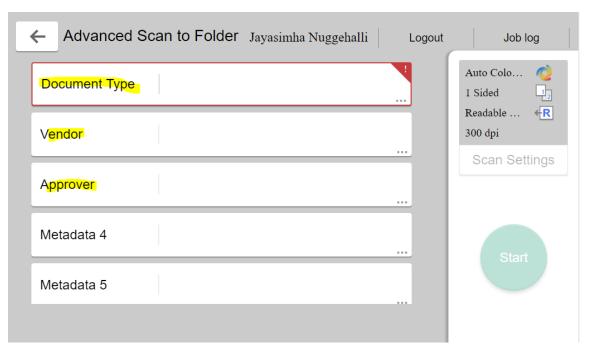
Touch on required date and touch 'OK' to select date.

Metadata 1 - Metadata 5

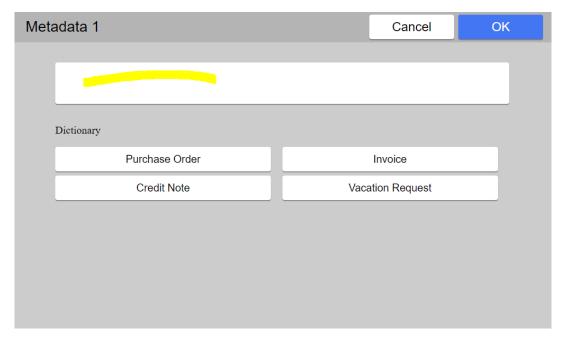
Example 1: Metadata fields with default labels



Example 2: Metadata fields with labels configured in User Configuration site (refer to previous section on how to configure Metadata Labels)

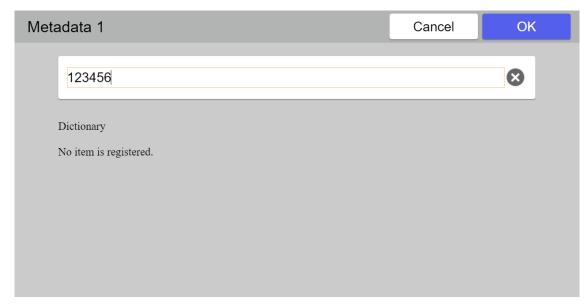


Touch on Metadata 1 filed to select or enter Metadata 1

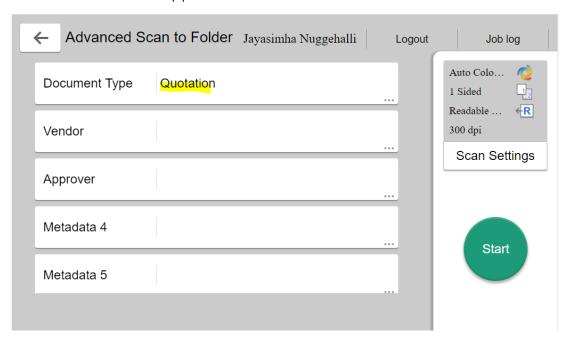


There are two ways to enter Metadata

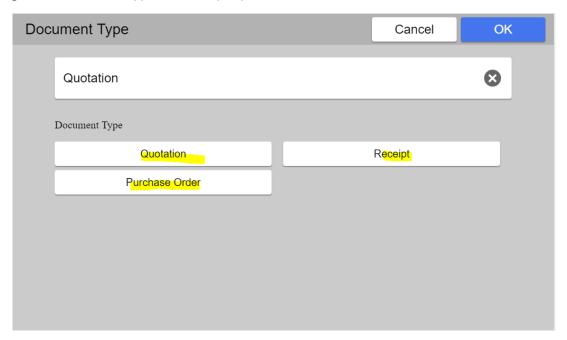
- A. Touch on Metadata field to enter a Metadata Value
- B. Select from Dictionary (In the above screen, there is no item registered in dictionary)



When Metadata dictionary is configured, this gets reflected on MFP Operation panel in 'Advanced Scan to Folder' application



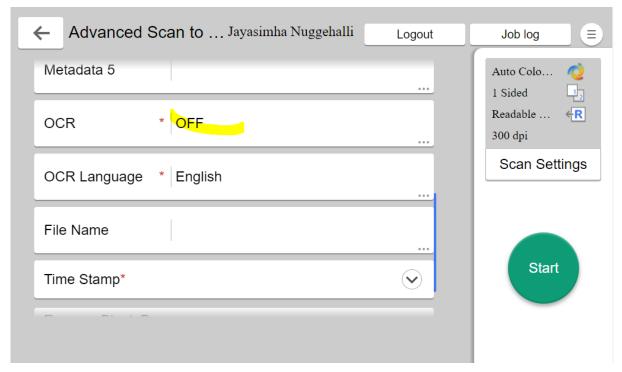
Clicking on Document Type field displays Metadata selection screen



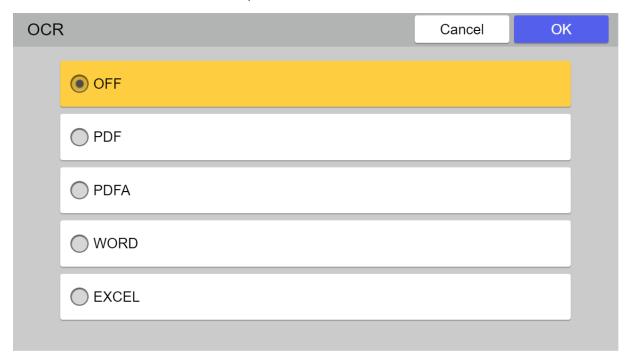
Clicking on item in dictionary, that value gets populated in the edit box

Note: Clear the filed by pressing on X, before selecting a new value

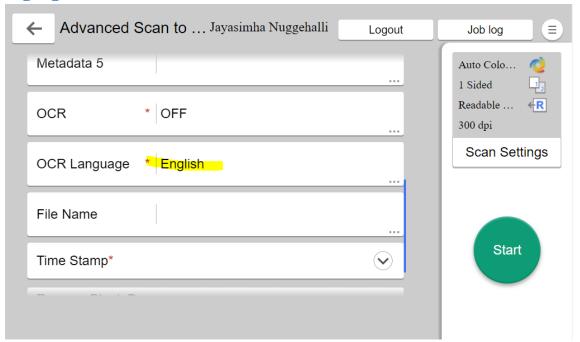
OCR



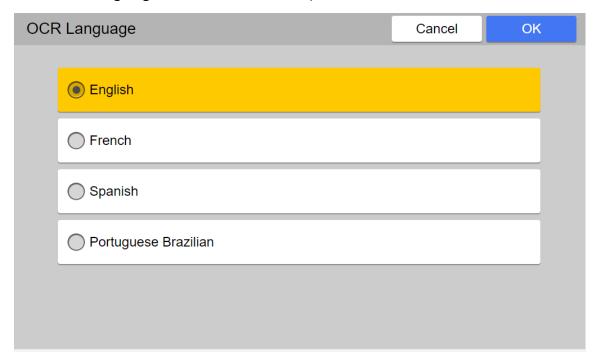
Touch on OCR to select available options



OCR Language



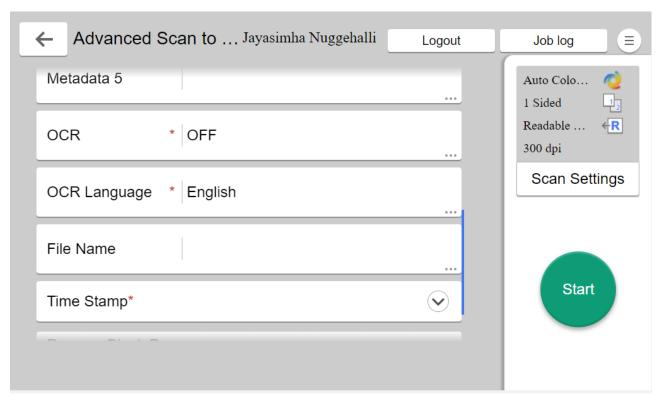
Touch on OCR Language to select available options



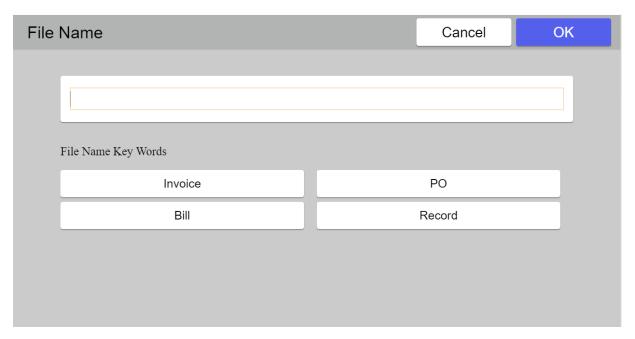
File Name

If filename field is empty below default filename is created, otherwise user entered filename is created.

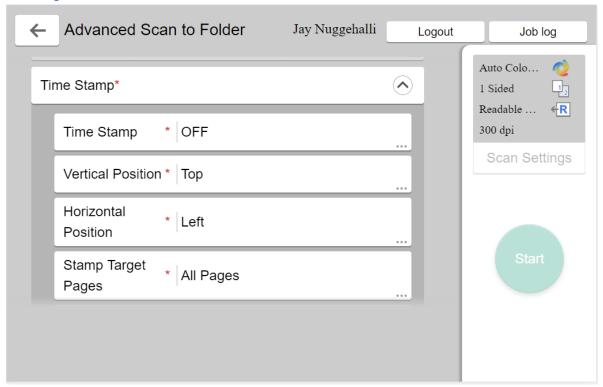
Default: Metadata1+date+unique Identifier



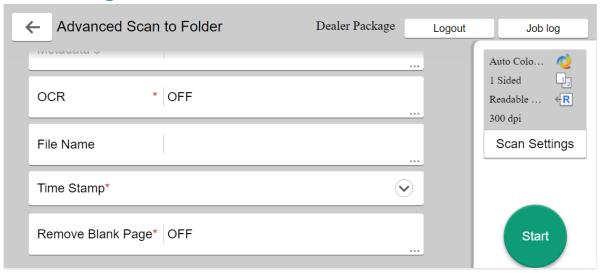
Touch on File Name field to enter filename or select from configured dictionary as shown below.



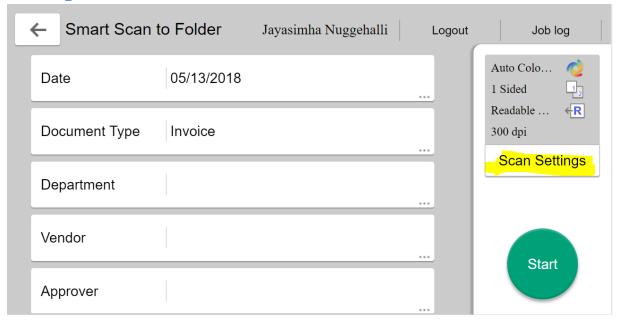
Time Stamp



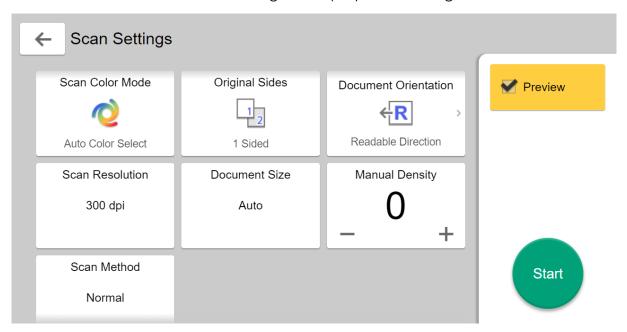
Remove Blank Page



Scan Settings

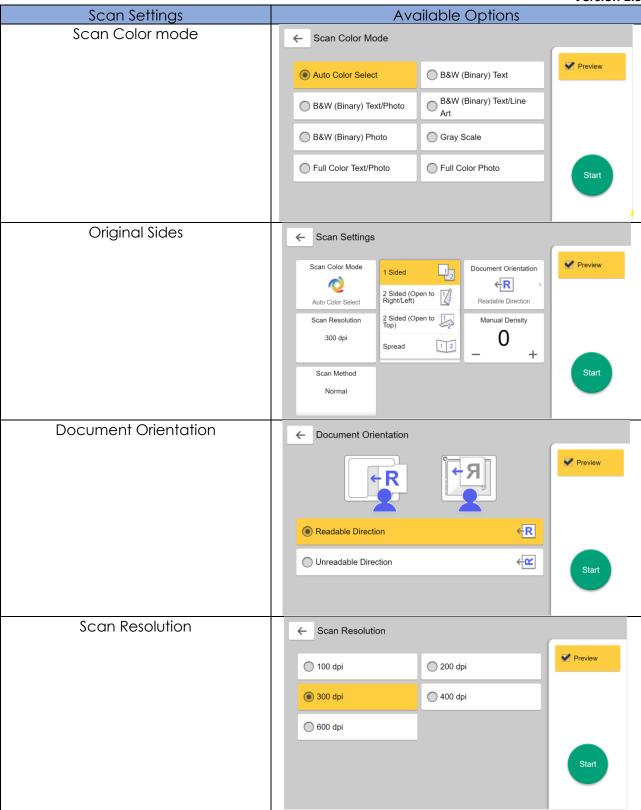


Touch on 'Scan Settings' to display Scan Settings Screen



Checking 'Preview' will enable Scan document Preview on MFP Operation Panel.

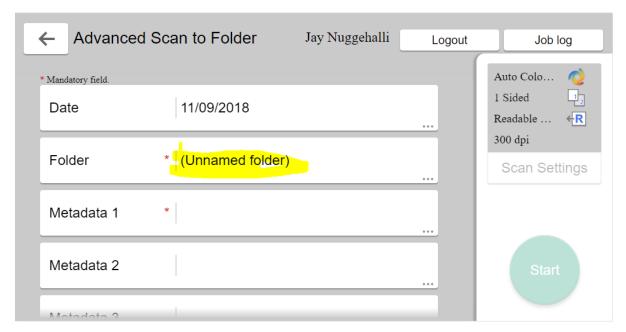
Version 1.9



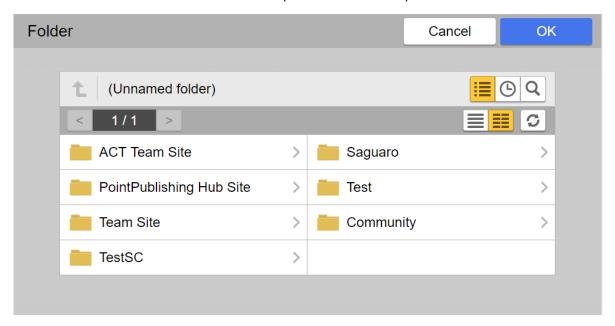


6 SharePoint Advanced Scan to Folder

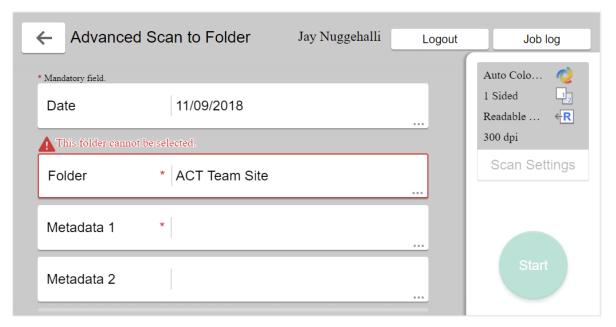
Note: Box, Dropbox, Google Drive, OneDrive for Business services, have a root folder. So, if user does not select folder, document gets scanned to root folder or default folder set in User Site. In the case of SharePoint, it is necessary to Select a Site and Library/Folder under the site, by browsing.



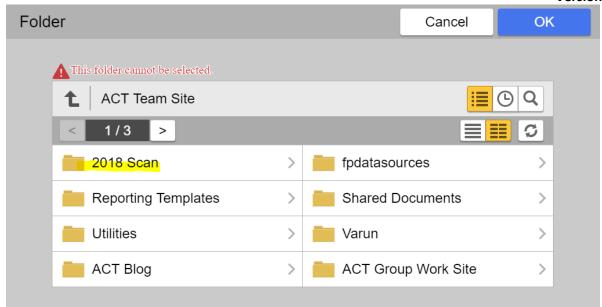
Touch on '(unnamed Folder)



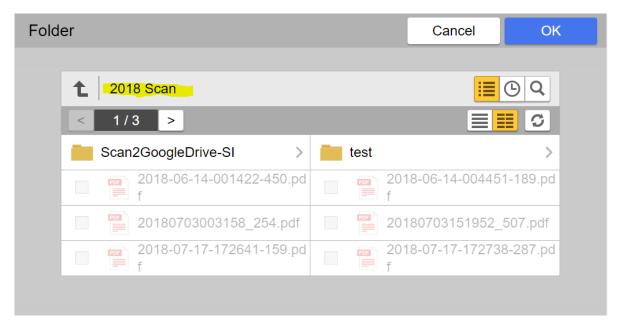
The first level listed here are sites. Document cannot be uploaded to Site; users need to select a Library/folder under a site. If users select a site, following message is displayed.



Please select a Folder listed under a site.



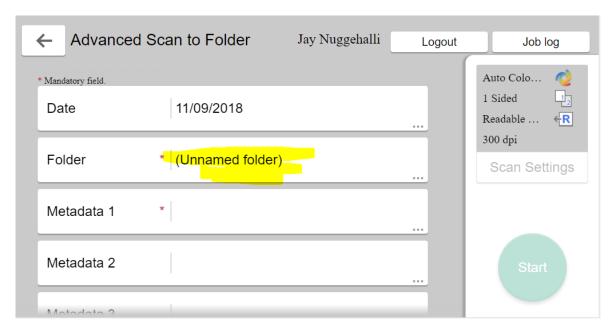
Touch on one of the folders, then Touch on 'OK'



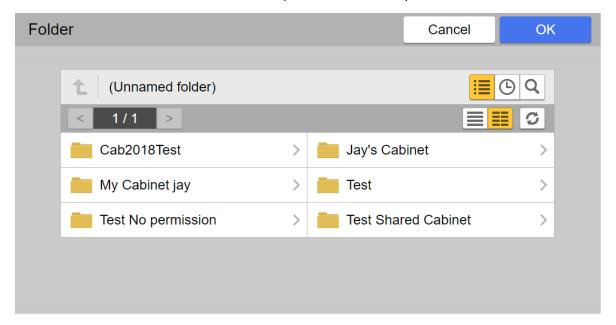
7 RICOH Content Manager Advanced Scan to Folder

Note:

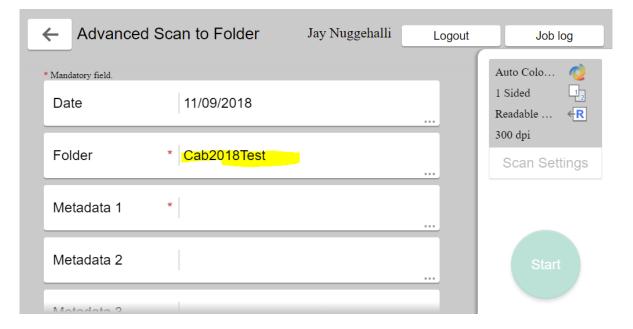
- 1. Box, Dropbox, Google Drive, OneDrive for Business services, have a root folder. So, if user does not select folder, document gets scanned to root folder or default folder set in User Site. In the case of Ricoh Content Manager, it is necessary to Select a Cabinet first by browsing.
- 2. RICOH Content Manager Supports Indexing feature, User can select a Document Type and also set index values, based on what is configured in RICOH Content Manager



Touch on '(unnamed Folder)



The first level listed here are Cabinets. Users need to select Cabinet or a folder under Cabinet. Please touch on 'Cabinet' then touch on 'OK'.

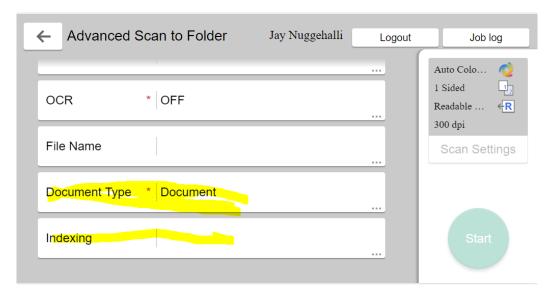


RICOH Content Manager Indexing

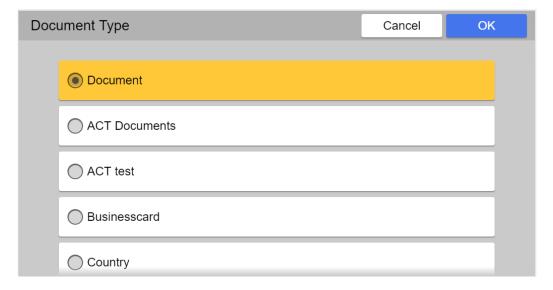
Document Type and Indexing settings are available in RICOH Content Manager.

Administrator of RCM will configure Document Types and associated indexing values.

Advanced Scan to Folder displays available Document Type and associated indexing values. Users can select Document Type and indexing values before scanning.



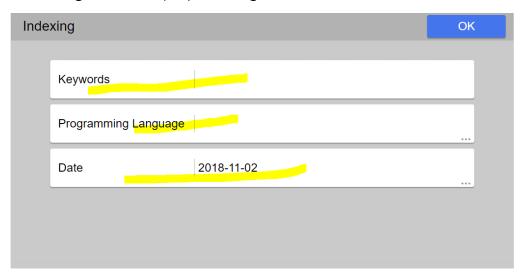
Touch on 'Document Type' this will display available Document Types



Select desired 'Document Type'

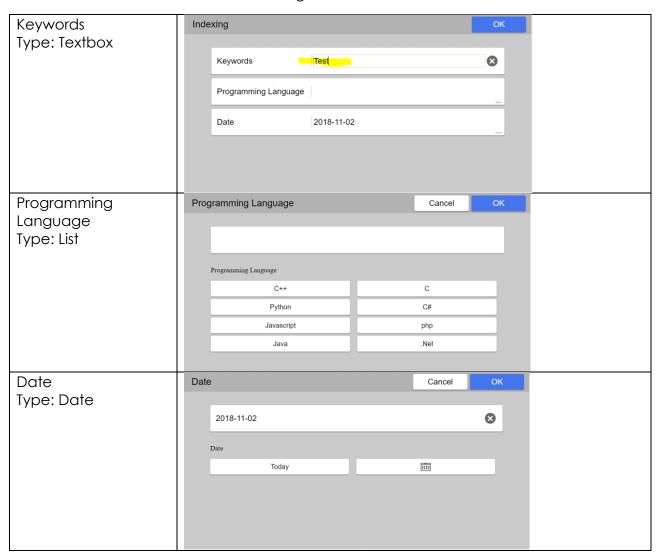


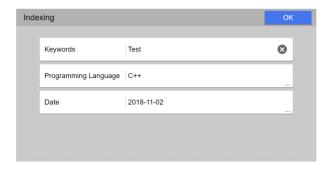
Touch on 'indexing' this will display indexing values related to selected 'Document Type'

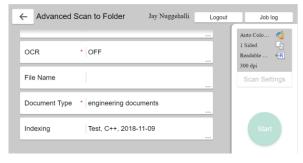


Depending on the type of values, different user input interface will be displayed.

Details of indexing values are shown below.







8 Limitations

Advanced Scan to Folder Limitations

 Following characters are not supported for folder creation. Using these characters in Metadata fields is prohibited, since metadata fields are used to create folders.

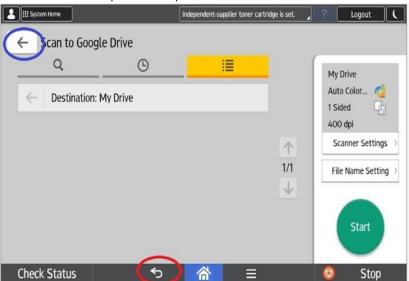
- Folder Name length and File Name length depends on each cloud service.
- When Remove Blank Page is enabled, Maximum Scan file size is limited to 50MB

User Site Limitations

- Supported Browsers for User Site are:
 - o Internet Explorer: 11 or later
 - o Edge: Latest Version
 - o Chrome: Latest Version
 - o Firefox: Latest Version
- Limitations for Home Screen/Applications
 - Home: Maximum 20 for each profile, Max 32 characters for the name.
 - Applications: Maximum 18 for each home screen, Max 32 characters for the name
- User Management
 - Email address is unique in the system; same Email address cannot be used even if user belongs to different Tenants
 - Users belong to same tenant cannot set different time zones
 - User cannot change their login Email address, need admins assistance to change email address

General Limitations

- Once Administrator has logged in to a Tenant on MFP, administrator from another tenant cannot login to same MFP. Refer to guide on 'How to remove registered device'
- Back button inside application display screen must be used, instead for 'Back' button on the operation panel.



• Folder and File Search results varies from Cloud Service to Cloud Service, this depends on the Search API for each service.

OCR Limitations

| Category | Phenomenon | Description |
|----------------------------|------------------------------------|--|
| Upside-down image rotation | Sometimes misrecognized | We identify the top and bottom from the image as pre-processing of OCR. We use information such as the direction of arrangement of letters, letter / picture / chart layout, ruled line position, etc. to infer which is upper. In the case of the following manuscripts, the OCR may also fail because the top / bottom discrimination fails. Manuscript with only few letters · Manuscript with characters written diagonally · Documents with a dark background / background such as photos |
| OCR | Unusual fonts cannot be recognized | In OCR, it is based on standardly used fonts such as Arial / Verdana / Times New Roman for foreign languages, MS Ming Dynasty / MS Gothic / MS UI Gothic for Japanese. Therefore, recognition may fail in the following cases. Using a special font Using extremely large / small font size |
| | Input image is not clear | Although 200 dpi to 600 dpi is recommended for engine specifications, if the recognition rate is bad at 200 dpi, please raise the resolution and scan again. Also, if the input images are blurred or are not enough contrast, the recognition rate will not improve. Please use clear images. |
| PDF output | Output size is different | Due to the limitation of the current engine, the size of the output PDF page may |

| | | Version 1.9 |
|-------------|---|--|
| | | increase by about 0.3 to 1.7 |
| | | mm. |
| | Sometimes impossible to print | When you print PDF with |
| | with EXP machine | Japanese OCR by EXP |
| | | machine, if alternative font is |
| | | not installed in MFP, it may |
| | | not be printed correctly. |
| Word output | Layout collapse | The OCR engine writes the |
| | | character string of the |
| | | recognition result as Word |
| | | text and uses the font size / |
| | | font type / line spacing / text |
| | | width etc. to try to make it as |
| | | close to the original as |
| | | possible, but it is difficult to |
| | | match with the original |
| | | perfectly. Therefore, the |
| | | following phenomena may |
| | | occur. · Although the |
| | | manuscript was 2 pages, it |
| | | became 3 pages / 1 page · |
| | | Margins increase or |
| | | decrease |
| | The number of blank pages | If you input multiple pages |
| | increases | and try to output them in |
| | licieases | Word, blank pages |
| | | sometimes increase. |
| | Samatimas the factor's page | |
| | Sometimes the footer's page number is incorrect | When outputting a document with a page |
| | Homber is incorrect | number in the footer section |
| | | |
| | | as an input, Word |
| | | automatically counts the |
| | | page count and may be out |
| | | of alignment with the page |
| | | number of the document. |
| | | Example: Manuscript: 2 |
| | | pages of 3/8, 4/8 Word |
| | | output result: 2 pages of 1/2, |
| | | 2/2 (Since there are only 2 |
| | | pages, Word automatically |
| | | judges 2 pages, 8 replaces 2 |
| | | and redoes the page) |
| | Doc format, that is created | It is said that iOS does not |
| | by OCR, cannot be | officially support doc / xls |
| | displayed in iOS UIWebView | etc., it may not be displayed |
| | | normally on iOS machines. |
| | | This is because the OCR |
| | | function creates data in RTF |
| | | format and then outputs it to |

| | | VC151011 215 |
|--------------|-----------------------------------|---|
| | | doc format. Please use docx / xlsx. |
| | Sometimes blank page is removed | In decision of the current OCR engine, blank page is sometimes removed. So, for example, 4 pages sometimes become 3 pages. |
| | Cell color/ Frame border are lost | For Word output, the color of the cell or the frame border of the table are lost during the transfer. |
| Excel output | Color / figure / photo are lost | For Excel output, the color of characters is not reflected. Also, figures and photographs are not reflected. With regard to the part recognized as table, OCR engine uses the cell ruled line / cell combination to create table. |

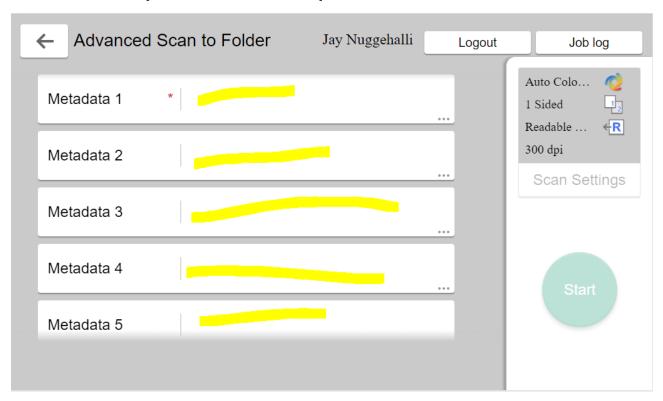
9 Appendix

File Name Formula

Formula functions are similar to Microsoft Excel Formulas. Not all Excel functions are relevant and supported.

Following variables from the workflow application are available to use in the formula

- 1. TenantId [Smart Integration Tenant ID]
- 2. UserId [Smart Integration User ID]
- 3. Metadata1 [From UI as shown below]
- 4. Metadata2 [From UI as shown below]
- 5. Metadata3 [From UI as shown below]
- 6. Metadata4 [From UI as shown below]
- 7. Metadata5 [From UI as shown below]



Sample Formulas

| Formula | Result |
|--|-------------------|
| YEAR(NOW()) & "-" & MONTH(NOW()) & "-" & | 2018-12-21-102657 |
| DAY(NOW()) & "-" & HOUR(NOW()) & | |
| MINUTE(NOW()) & SECOND(NOW()) | |
| YEAR(NOW()) & "-INVOICE" | 2018-INVOICE |

| _[UserId] & "-" & YEAR(NOW()) & "-" & | TOM-2018-12-21 |
|---------------------------------------|-------------------|
| MONTH(NOW()) & "-" & DAY(NOW()) | |
| _[Metadata1] & "-" & MONTH(NOW()) & | DOC-142019-192311 |
| DAY(NOW()) & YEAR(NOW()) & "-" & | |
| HOUR(NOW()) & MINUTE(NOW()) & | |
| SECOND(NOW()) | |

Formula Functions

Formula Evaluation is based on Open Source, Apache POI

Note: Please see link below. All formulas listed may not be relevant to workflow application. Here is list of formulas.

http://poi.apache.org/components/spreadsheet/eval-devguide.html

10 Time Stamp Settings

Time format (string)

Specify the time format to stamp.

The stamped time stamps the server time, and the correctness of the time is not guaranteed.

Only y, M, d, H, m, s, z, (half-width space), / (slash),: (colon),, (comma), and. (Period) are valid characters.

y, M, d, H, m, s, and z are character patterns representing time. (* 1)

Maximum value: 128 characters Minimum value: 0 characters

• Default value: yy / MM / dd H: mm

* 1: The relationship between characters and output is shown in the table below.

| У | Year | У | 2015 | |
|---|-------|-------|-------|---|
| | | уу | 15 | |
| | | ууу | 2015 | Input of more than 5 digits is 0 padded |
| | | уууу | 2015 | |
| | | ууууу | 02015 | |
| М | Month | М | 9 | |
| | | MM | 09 | Even if 3 or more digits are entered, 0 is not padded |
| | | MMM | 9 | |
| d | Day | d | Five | |
| | | dd | 05 | Two or more digits are padded with zeros |
| | | ddd | 005 | |
| Н | Time | Н | 15 | |

| | | | | version 1.9 |
|---|--------------|------|--------------|--|
| | | | | |
| | | НН | 15 | Two or more digits are padded |
| | | ННН | 015 | with zeros |
| m | Min | m | 8 | |
| | | mm | 08 | Two or more digits are padded with zeros |
| | | mmm | 008 | |
| S | Second | S | Five | |
| | | SS | 05 | Two or more digits are padded with zeros |
| | | SSS | 005 | |
| Z | Time zone | Z | Etc / UTC | |
| | 20110 | ZZ | Etc / UTC | Does not display if more than 4 |
| | | ZZZ | Etc / UTC | digits are entered |
| | | ZZZZ | (no display) | |

Font size (points) (number)

Specify the font size of the characters to be stamped (unit is point).

Valid only for positive half-width integers.

Maximum value: 500 Minimum value: 6 • Default value: 10

Vertical position (string)

Specify the vertical position of the stamp. The following positions can be specified.

- Top
- Middle
- Bottom

Uppercase / lowercase letters are distinguished.

Default value: Top

Horizontal position (string)

Specify the horizontal position of the stamp. The following positions can be specified.

- Left
- Center
- Right

Uppercase / lowercase letters are distinguished.

Default value: Left

Vertical margin (number)

Specify the margin of the vertical position of the stamp.

Only positive half-width numbers are valid. You can also enter a decimal point.

The value that can be specified varies depending on the value of position Unit.

Maximum value: 600 (when position Unit = "mm"), 25 (when position Unit = "inch") Minimum value: 0

Default value: 0

Horizontal margin (number)

Specify the margin of the position next to the stamp.

Only positive half-width numbers are valid. You can also enter a decimal point.

The value that can be specified varies depending on the value of position Unit.

Maximum value: 600 (when position Unit = "mm"), 25 (when position Unit = "inch") Minimum value: 0

Default value: 0